

The top half of the advertisement features a dark background with a faint, repeating pattern of stylized industrial structures. On the left, the Siemens logo is displayed in white text within a white rectangular box. To the right, a vertical strip shows a photograph of an industrial facility at dusk or dawn, with tall smokestacks and complex piping illuminated by warm lights. In the foreground of this image, a silhouette of a person is shown pushing a large, heavy door or gate, symbolizing access to service.

SIEMENS

www.siemens.com.au/services-industry

An advanced service facility right on your doorstep

Introducing our Western Australian Service Centre – reliable and responsive support where you need it most.

Siemens' state-of-the-art Western Australian Service Centre brings specialist engineering support to the doorstep of your local operations.

We provide high level responsiveness, reliability and OEM competence for all aspects of Integrated Drive Systems, including motors, VSD's, automation and more. Not only do we offer responsive local on- and off-site repairs,

we also provide innovative, proactive strategies for reliability and productivity improvements. With over 150 years experience in manufacturing drive train-related products, our proven service solutions have extended the lifetime of machines and plants all around the world.

What could we do for you?

‘You spend only a few months buying equipment, but a lifetime operating it.’

Benefits at a glance

- Logistical hub location within the Perth Airport precinct means fast equipment turnaround, more uptime and reduced costs
- Ability to service both Siemens and third-party equipment
- High-level competence by local experts, supported by the global Siemens network
- Ability to service your entire drive train
- New, state-of-the-art, custom-designed facilities, in line with global, OEM manufacturing standards

Did you know?

- Siemens has been inventing, redesigning and patenting motors for more than 150 years, since their invention
- Siemens has the most comprehensive range of drive-train related products installed globally, supported by more than 250 repair facilities around the world
- Our global locations allow us to enlist a “follow-the-sun principle” – support around the clock

Siemens understands that service is a keystone to sustainable business – our goal is to help you benefit from an advanced and integrated service approach.

Siemens offers lifecycle services for all of our products, systems and solutions, designed to protect your investments by increasing reliability and productivity.

We understand that Mean Time Between Failure (MTBF) and Mean Time To Repair (MTTR) are important to your operations. Our services can complement your requirements, to help your equipment exceed MTBF and MTTR expectations, and extend the lifetime of your equipment.

Siemens Product Lifecycle Services can be tailored to match your individual needs. From cost effective services on-demand to full proactive plant management, our lifecycle services ensure availability of assets while providing predictive operational costs.

Our services

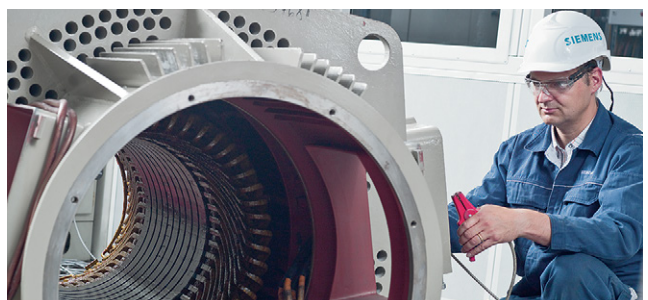
Inspection, Maintenance, Repair & Overhaul

Our services encompass all maintenance measures, to ensure your equipment runs reliably and efficiently. We adapt to your required maintenance intervals, and enlist state-of-the-art diagnostic and repair facilities to ensure OEM standards are met. Alternatively we can work to customer-requested repair standards.

We can also apply our expertise to third-party motors, providing a holistic service approach to your installed base.

Retrofit and optimisation

We have extensive experience in optimising the availability, reliability and energy efficiency of installed drives – for Siemens and third-party product. Our upgrade and replacement recommendations can be overseen by a dedicated Project Manager as required, ensuring that your downtime and risk are minimised.





In-depth Condition Monitoring

Our expert technicians can provide both on-site and remote condition monitoring to enable a condition-based maintenance approach. Services extend from monitoring system design and installation, through to data storage and analysis.

Field Service & On-site Repair

With more than a dozen factory-trained Field Service Experts across the country, we can meet your on-site service needs. This includes regular preventative maintenance, installation support and more.

Technical Support

Our factory trained, local experts can assist you with queries related to the function and operation of our products. We can assist with planning and conception, right through to trouble-shooting and general advice. Our global team can provide escalation support under our "follow-the-sun" principle.

Spare Parts and Asset Optimisation Services

We supply original, quality parts to ensure specified performance is retained. In addition, we can work collaboratively with your maintenance and operational teams to develop spare parts strategies that optimise stock holdings.

Storage and Preservation

We can provide intelligent solutions to ensure your critical investments are maintained according to factory specifications. With on-site and off-site solutions, we can ensure your equipment's availability and reliability when you need it most.

24/7 Support

Our Call Centre is available 24/7, 365 days per year, providing you with the level of security expected from an OEM. Speak to us about a Premium Support contract for comprehensive coverage.

Training

We offer a comprehensive training portfolio, through scheduled training events within our facilities or at your location. Customised training programs can be developed based on specific requirements, tailored to your needs.

Siemens Western Australian Service Centre: part of our national service capability



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About Siemens

Siemens is a global technology powerhouse that commenced its Australian operations in 1872 and in New Zealand in 1876. It is well established in both countries, focusing on the areas of electrification, automation and digitalisation in industries as diverse as medical imaging equipment, building technology, wind turbines, mining, clean water and trains. One of the world's largest producers of energy-efficient, resource-saving technologies, Siemens invests more than AUD \$5.7 billion in research and development every year. Evidence of this innovation power are the 20 registered patent first-filings and 39 invention reports per workday that come from our 28,800 researchers worldwide. Further information is available on the Internet at: www.siemens.com.au

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